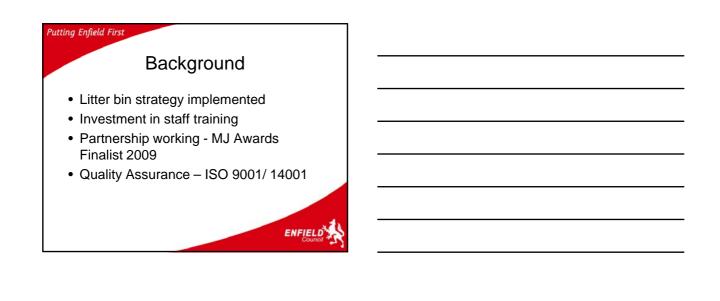


Putting Enfield First

Background

- Monthly satisfaction monitoring since April 2006
- Dealing with negative responses
- Street wash & graffiti programmes
- Communicating & promoting our services

ENFIELD



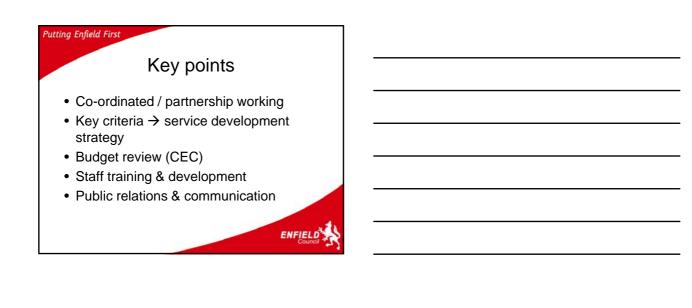


Putting Enfield First

SAFE

- Direct link to BVPI's
- 3 year programme
- Environmental project management
- Measured by outputs
- Direct links to SNT







Putting Enfield First

Zonal working - outputs

- More efficient rounds
- VFM
- Improvement in NI 195 for litter/ detritus
- Targeted enforcement



